



FirstClass Division Product Bulletin

Title: Open Text FirstClass Mobile for iOS 11.0 Release Announcement

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Audience

This Product Bulletin is intended for distribution to the Communications Solution Group's installed base administrators, Customer Support Center team, Business Development Center team, Account Managers, and Channel Partners.

Description

This is an announcement of the general availability (GA) of FirstClass Mobile for iOS 11.0, for iPhone®, iPod® touch, and iPad™ users. The built in supported languages are **US English, UK English, Swedish, Danish, Norwegian, Finnish, French, German, Italian, Spanish, Dutch** and **Japanese**.

Availability

FirstClass Mobile for iOS 11.0 is available now for immediate download from the Apple App Store. Either visit the Apple web site at www.apple.com/iphone/appstore and download the application into iTunes, or tap the App Store icon on your iOS device to download it directly.

FIRSTCLASS[®]

FirstClass Mobile for iOS

With FirstClass Mobile, iPhone, iPod touch, and iPad users can take FirstClass with them on the road and have all of the power of FirstClass in the palm of their hands - delivering a true “anytime, anywhere” mobile collaboration experience.

Use your iOS device to access:

- Mail
- Conferences
- FirstClass Documents & Stored Files
- Calendars & Contacts
- Bookmarks
- Voicemail
- Communities

New Product Features

The new features and fixes (since FirstClass Mobile 10.2.1) are listed below:

- User interface enhancements to take best advantage of the iPad’s large display.
- Integrated support for FirstClass calendars and contacts – separate ActiveSync links are no longer required.
- One tap access to the Social Workplace Pulse, Communities, and People.
- The new FCX Instant Messaging supports Social Workplace Chat and the XMPP protocols.
- FirstClass Mobile now defaults to displaying signatures at the end of posts. This can be turned off by removing the signature text.
- The choice to use CAST encryption for the communications link is now user settable on a per server basis.
- A Save Password? dialog is now presented when an account password is newly entered, to save it or not.

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- Offline support and Fast Start.
- Performance improvements by utilizing iOS 4.0 multitasking and fast app switching.

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Contact Information

Sales

To purchase a FirstClass product or user licenses, please contact our Sales Department or your local FirstClass reseller.

North America and South America

email: sales@firstclass.com

phone: 888.808.0388

Nordic and Baltic Regions

email: sales@opentext.se

phone: +46.18.68.1600

UK, Europe, Middle East, Africa, Australia, and Asia

email: sales@firstclass.com

phone: +44.1189.848000

Sales Support

To renew or purchase your M&S contract, contact your regional Sales Support center.

North America

For Canada, Southwestern US (AK, AZ, CA, CO, NM, OR, TX, WA), Mexico, South America, Japan

email: rmajchrz@opentext.com

phone: 905.762.6472

For the rest of North America

email: debra@firstclass.com

phone: 905.762.6347 or 888.588.3444 ext 5

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Nordic and Baltic Regions

email: sales@opentext.se

phone: +46.(0)18.68.1600

UK, Europe, Middle East, Africa, South America, Australia, and Asia

Contact your local FirstClass reseller

or

email: intl_fcmaintenance@opentext.com

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Customer Support

Site administrators should contact their regional customer support center, if technical assistance is required.

North America

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